

Commercial policies promoting mobile data

Awiwi & America Car Rental

1. America Car Rental will grant ONE free SIM CARD to the customer with a data bag of 5,000 megabytes (5 GB) at the speed of 4.5G (LTE) plus 2,500 megabytes (2.5 GB) at the speed of 512 kbps of Mobile data.
2. The validity of the data plan is for 7 days once activated on the mobile device.
3. Valid only for effective reservations at the Cancun airport location.
4. Promotion limited to 1,000 SIM CARDS.
5. Promotion valid on effective reservations from November 1 to 30, 2022 or while supplies last.
6. Only ONE SIM CARD will be granted per effective reservation; If the client wants additional SIMS CARDS, they can be purchased at the counter of our branches.
7. Activation must be done at the time of receiving THE SIM CARD at the America Car Rental location.
8. It only applies to car rentals with America Car Rental with a minimum period of 3 days.
9. The mobile data coverage service only applies in Mexican territory; we have 92% coverage nationwide.
10. Speed and coverage may vary depending on the mobile device coverage, data and weather conditions.
11. The data service applies to all services, mobile applications and social networks of a Smartphone.
12. It is possible that some devices cannot receive the data service, this depends on the model and restrictions of the local operator of the country of origin of the client; America Car Rental and Awiwi Internet SAPI de C.V cannot be held responsible for reasons beyond their control or that depend on a third party.

13. In order to receive mobile data service, the mobile device must be unlocked/jailbroken, that is, without software/hardware restrictions from the operator or manufacturer.
14. Mobile data service does not work on 2G devices or CDMA technology.
15. The use of mobile data is the full responsibility of the end user, the misuse of mobile data may incur criminal and administrative legal consequences; America Car Rental and Awiwi internet SAPI de CV cannot be held responsible or liable for the actions of the end user.
16. The mobile data service is provided by Awiwi internet SAPI de CV, in commercial collaboration with America Car Rental.
17. The customer service details for the data service are: email atencionclientes@plintron.mx call center +525589427683, WhatsApp +525631836107 to receive better service, you must provide your telephone number and/or SIM CARD number.
18. Resolution of the Federal Telecommunications Institute, P/IFT/120717/443.
19. Coverage map <https://plintron.mx/mapa-de-cobertura/>
20. <https://plintron.mx/documentos-legales-mx/>